

EAST ANGLIAN SHEDS Terms & Conditions

Your statutory customer rights are not affected.

A, Definitions

'The Company'

East Anglian Sheds of 4 Common lane Tuttington NR11 6TH

Telephone: 01263 586124

1, RETENTION OF TITLE/OWNERSHIP

1.1 Legal ownership of any goods supplied shall remain vested to 'East Anglian Sheds', until such time that full payment of order/invoice monies has been received from 'The Customer'.

1.2 Should the 'The Customer' obtain goods prior to full payment, 'The Customer' accepts that 'East Anglian Sheds' retains the right to demand and receive

immediate settlement of all outstanding monies prior to transfer of ownership, or the 'The Customer' grants 'The Company' unrestricted access to reclaim the goods, at which point the order cancellation process shall be instigated. The saleable condition of the goods prior to any reclaim is sole the responsibility of 'The Customer'.

3, PAYMENT

3.1 'East Anglian Sheds' standard payment terms are full payment with order.

3.2 Payments are only accepted in (£) Pounds Sterling.

3.3 Payments are only accepted by the following means; cheque (made payable to S & R Trading), BACS (electronic banking),

3.4 Upon cheque-based orders, goods shall not be released until such a cheque passes clearance and the funds credit 'East Anglian Sheds' bank account.

4, DELIVERY

4.1 'East Anglian Sheds' shall aim to fulfil all orders at the earliest opportunity subject to 4.3,

4.2 'East Anglian Sheds' delivery periods as published are given in good faith and are anticipated, based upon construction. Delivery can occur sooner or later than the anticipated timescales.

4.3 The delivery period will commence from point of cleared payment, thus (a) next working day upon

4.4 Delivery periods are provided in working days (i.e; 20 working days = 4 weeks), to account for the incidence of public holidays and that supplies transport operates weekdays only.

4.5 Deliveries are made weekdays only, typically during the hours of 8.00am to 6.00pm, however this can vary. 'East Anglian Sheds' is not able to offer timed deliveries, unless stated by ourselves

4.6 The party delivering on behalf of 'East Anglian Sheds' shall be instructed to contact 'The Customer' to advise a delivery date near the term of their order.

Notice may vary between 1 and 5 working days.

4.7 Product delivery (supply only) shall be to kerbside or driveway only. It is at the discretion of the carrier or delivery driver, should they decide to transit the goods to an alternative point upon the property of 'The Customer'.

4.8 It is the responsibility of the 'The Customer' to provide free and unobstructed access for product delivery and subsequent usage. Any failed, abortive or return delivery charges shall be recovered from 'The Customer' at cost.

4.9 'The Company' products are mainly large and sectional that will not fit through a pedestrian door. As 4.8, it is the responsibility of 'The Customer' to notify any access concerns to 'East Anglian Sheds' at point of order.

4.10 In the interests of Health & Safety for 'East Anglian Sheds' employees, manufacturers or contractors, on delivery our bulky products shall not be; (a) lifted over walls, fences etc, and (b) transited to other floors other than highway level.

4.11 All delivered goods have to be signed for (POD) by the 'The Customer' or their appointed representative, at which point responsibility and risk of the goods (not title if unpaid) shall pass to 'The Customer'.

4.12 If 'The Customer' cannot be in attendance on delivery, prior written authority and acceptance of responsibility to leave the unattended product must be sent to enquiries@eastangliansheds.co.uk

4.13 'East Anglian Sheds' will not bear any abortive costs arising from 'The Customer' due to a failed delivery

4.14 "Expected", "Typical", "Anticipated" and "Estimated" delivery dates stated on 'The Company' website and associated literature do not imply guaranteed delivery dates.

4.15 'East Anglian Sheds' is not liable for delivery delays or failures caused by factors outside of 'East Anglian Sheds' control including "Acts of Nature", adverse weather conditions, road accidents, vehicle breakdown or personal illness.

4.16 Delivery shall only be made to a registered residential or commercial address. Delivery will not be made to an allotment, car park, waste ground etc.

5, ERECTION

5.1 All products are sold and supplied for self-assembly only by 'The Customer', unless otherwise stated.

5.2 Where an erection service option is shown and selected by at the time of order 'The Customer', this service will be undertaken at the stated cost in a diligent and professional manner.

5.3 To ensure erection can be completed, the customer must; (a) provide a concrete or paved base, being firm, square (diagonals) and level (by spirit level) - no less than the size of their chosen product, (b) ensure 600mm (2') unobstructed access is provided all around the proposed site, (c) no trees, branches or similar encroach upon the proposed site or working space, and (d) provide clear external pedestrian access (not height or turn limited) to allow unimpeded passage of the product sections or components.

5.4 If on arrival the base prepared by 'The Customer' does not comply to 5.3 or offer serviceable support for the product as defined by the manufacturer, 'The Customer' shall be liable for an action of their choosing as defined under 5.5 or 5.6.

5.5 Upon abortive installation, the product can be left for self-assembly by 'The Customer', but the erection service fee or 10% of product price (whichever is greater) shall be retained to account for the abortive labour costs.

5.6 Upon abortive installation, the product can be left until 'The Customer' provides an appropriate base, at which point a return erection visit can be arranged upon payment of an additional charge similar to that defined in 5.5. The initial fee having been retained to account for the initial aborted labour costs.

5.7 For supply only orders, the customer should not arrange or commence any erection service privately until they have received their product and have fully checked that their product is both complete and sound.

5.8 'East Anglian Sheds' will not bear any abortive costs arising from 'The Customer' or their privately employed labour, due to the failure of 'The Customer' to check the product as defined in 5.7, or while awaiting receipt of any missing or replacement parts.